

TERMS and CONDITIONS

Welcome to Dhama Sun. These Terms and Conditions ("Terms") apply to all purchases of our courses, whether live or online, via our website. By purchasing a course from us, you are agreeing to these Terms, which should be read in conjunction with our [Privacy Policy](#) and [GDPR Statement](#).

Course Access and Delivery

- Upon successful purchase of an online course, you will receive access details via the email address provided during checkout.
- Online course content will be accessible for **12 months** from the date of purchase. After this period, access will expire automatically.
- In-person or live-streamed courses will be delivered as scheduled and detailed in your booking confirmation email.

Payment and Pricing

All prices are listed in GBP (£) currently not VAT registered.

- Payment must be received in full before course access or participation is granted.
- Dhama Sun reserves the right to update course prices or offerings at any time without prior notice.

Refund Policy

We kindly ask that you **read the course details carefully before purchasing**, as **we do NOT offer refunds** for any courses, online or in-person, once payment has been made.

This does not affect your statutory rights under UK consumer law. For example, you are entitled to a full refund if digital content is

faulty, not as described, or not provided with reasonable care and skill.

If you believe your situation qualifies under these rights, please contact us promptly at hello@dhamasun.com and we'll be happy to assist.

Course Usage and Restriction

Course materials are intended for your personal use only. Sharing login details or redistributing content without written permission is strictly prohibited.

- All materials, including videos, PDFs and worksheets, are the intellectual property of ©Dhama Sun and protected under copyright law.
- You may download or print resources for your own learning but must NOT modify, distribute, or reproduce them beyond this scope.

User Conduct and Community Guidelines

When participating in live or interactive sessions, we ask that you:

- Engage with respect, kindness and an open heart.
- Maintain confidentiality regarding shared experiences from other participants.
- Avoid any disruptive or harmful behaviour. Dhama Sun reserves the right to remove any participant who breaches this policy without refund.

Technological Requirements

To access our online courses, you will need:

- A stable internet connection.
- A modern browser (e.g., Chrome, Firefox, Safari).

- The ability to view and download PDF documents and play audio/video files.

Dhama Sun is not responsible for technical issues on your device or internet connection that may prevent access.

Wellbeing and Disclaimer

Our courses are designed to support mindfulness and wellbeing, but they are **not a substitute for medical or psychological treatment**. If you are under medical or therapeutic care, please consult your provider before participating. Courses are **NOT** therapy sessions.

Participation is at your own discretion, and Dhama Sun accepts no liability for any mental, physical, or emotional impact experienced during or after engaging with our courses. This notice may be updated occasionally to reflect changes in law or practice.

Modifications to Courses or Terms

We may update or change our course content, structure, or these Terms at any time to improve your experience or meet legal requirements. Any updates will be reflected here and your continued use of our courses signifies acceptance of those changes.

Contact

For any questions or concerns about these Terms or your purchase, please contact us at:

hello@dhamasun.com